Energy Poverty Advisory Hub - 1st Call for Technical Assistance
Summary

• Energy Poverty challenges

• Local solutions

• Assistance to start and/or proceed in the process to tackle energy poverty

• Practical tips on how to apply

• Q&A
Energy Poverty Challenges
Energy Poverty

According to the European Commission:

“energy poverty is a situation in which households are unable to access essential energy services.”
Energy Poverty – A socio-technical challenge

Heating

Cooling

Vulnerable consumers

Wellbeing

Social inclusion
Energy Poverty Challenges

- Income level
- Energy efficiency
- Energy prices

Household challenges
Local Solutions
Local solutions

The report
Tackling energy poverty through local actions – Inspiring cases from across Europe

The EPAH ATLAS

The Introduction to energy poverty and the EPAH – Introductory course

www.energypoverty.eu
Local solutions

Green Doctors

Green Doctors are energy efficiency experts who visit residents in their homes across the UK, helping vulnerable households to save money on their energy bills, stay warm and improve their living conditions. With 1 in 10 households in the UK experiencing energy poverty, the service is a crucial lifeline for many residents.

- Capacity building and training
- Communication campaign
- Consumer advice, protection and empowerment
- Household energy efficiency and refurbishment
Local solutions

Dampoort renovates! (Dampoort KnapT OP!)

Dampoort renovated targeted a group of people called “Neighborhoods” (“captive owners”) who have purchased housing property because it was the cheaper option compared to renting. Their property was often poorly insulated and in bad condition. Ten houses were identified and the owner was offered the opportunity to apply for a €30,000 grant to make the property safer and more energy efficient. The grant has to be repaid if the owner decides to sell or rent out the property. The local authority facilitates the initiation, facilitation and screening process of the project.

Energy poverty places:
- Diagnosis
- Planning
- Impact assessment

Intervention type: municipal energy efficiency and refurbishment

Topics: Heating and cooling systems, indoor comfort, land use, energy access, urban planning, energy efficiency, social support, financing schemes

Energy poverty plan:
- Development of a general framework: The criteria for potential beneficiaries were defined and families with lower income who lived in dwellings of substantial quality were eligible. To determine the families most in need, a scoring system including the Flemish Housing Code and a survey developed a framework for the renovation works as well as the competition and agreements were drafted.
- A call for applications: Potential candidates were invited to apply for the project and were ultimately selected based on the previously mentioned criteria. Individual renovation plans were drafted and meetings were set up to further consolidated programs about housing renovation and other support measures. Teaching and presentations for the use of energy was a public center. The draft was published and quotes collected from potential contractors. When meetings were organized in which the candidates voted status updates and exchange experiences. As a result of the national consultations and interviews with the candidates, problems beyond the scope of the project were discovered and tackled together with the project partners.

Implementation of works: The renovation works were carried out and monitored by the contractors. Overall, the works were successful and the improvements were achieved. The energy audit was conducted by the authorities.

Table of stakeholders:
- Private companies
- Private companies
- Private companies
- Private companies
- Private companies

Household energy efficiency and refurbishment
- Heating and cooling systems
- Indoor comfort
- Energy access
- Financing schemes
- Social support
Covenant of Mayors – Challenges to Solutions

Since 2015 Covenant Signatories have signed up to take actions on "Access to energy" which include Energy poverty.

The Call for Technical Assistance is an opportunity to be guided, either in the first step of ensuring the SECAP is just and fair, or with assessments of the impacts of your already implemented activities in the SECAP related to energy poverty.

EPAH’s methodology is design together with the Covenant of Mayors Office and is developed to easily merge into existing planning praxis with a minimum of efforts.

Ask for support to begin or strengthen the actions your municipality has already signed up to carry out to make the SECAP social!
Assistance
Tailor-made solutions
Expert Organisation specifically supports you to address the local context.

YOU formulate your specific need.

EPAH team supports in the connection with a wider network and with the European level.
Practical tips on how to apply
Read the call document carefully

All information on the call and how to apply are available in the “EPAH Call for Technical Assistance Detailed Description” document

Available: call.energypoverty.eu/
Technical Assistance

**WHO**
Local governments and/or organisations from all the 27 EU Member States that want to start and/or proceed in their process to tackle energy poverty.

**GOAL**
To produce effective local results

**AWARD**
up to 9 months of tailored support by experts and the EPAH team
Visit the call website and register

call.energypoverty.eu/

CALL FOR TECHNICAL ASSISTANCE TO TACKLE ENERGY POVERTY

The Energy Poverty Advisory Hub (EPAH) invites local governments and/or organisations working in strict collaboration with local governments from all the 27 EU Member States to submit their request for technical assistance and receive support in their process to tackle energy poverty.

Applicants can submit online their proposal from the 1st February 2022. Awarded applicants will receive up to 9 months of tailored support by experts and the EPHA team to develop their energy poverty actions.

1st March 2022 at 10:00 CET (Brussels time, GMT+1)

I want to learn more

Find detailed information about the call and how to apply in the EPHA Call for Technical Assistance – Detailed Description document.

Join one of the webinars in national languages. Applicants from Spain, Portugal, Italy, Belgium, Germany, Austria, Ireland, Croatia, Bulgaria, Hungary, Romania and Poland have the chance to learn more about how to apply by attending the dedicated webinars. Check out the events calendar.

Register and follow the EPHA online course Introduction to energy poverty and the EPHA - Introductory course.

Check the Q&A section. Maybe the answer you are looking for is there.

Do you have another question? Contact the EPHA Helpdesk at info@energypoverty.eu.
Visit the call website and register

How can I apply?

Register to the EPAH call website on behalf of your organisation and start the application for your proposal.

Read the EPAH Call for Technical Assistance – Detailed Description document for all you need to create a successful proposal.

Fill in the application form online by following the instructions.

Submit the application when you are sure your proposal is completed no later than the deadline of 31st March 2022 at 18:00 CET.

Wait for the results. Applicants of successful proposals will receive a confirmation email no later than 1 month after the deadline has passed and will be invited to the next step.

Register here
Download all the document of the call

Call TACall 2022 is open from 1 February, 2022, 00:00 CET until 1 March, 2022, 18:00 CET!

- **Call description**
- **Application form**
- **Letter of commitment**
- **Evaluation procedure**

- **Checklist**
- **Tips and tricks: How to start your application**
Review the documents and brainstorm with your team

**Review** their content.

Review the **application form** and the different sections to fill in.

Keep in mind the different value of each section.

Decide with your team what kind of assistance you need and start writing your proposal offline.
Pay attention to the section where you need to detail the specific request of technical assistance

(Call description p.10) – 50% of the total score

Provide a detailed and exhaustive description of the technical assistance requested, the topic related. Mention the reason that pushed to ask for the technical assistance and then include the expected result/outcomes of the Technical Assistance (e.g. reports, roadmaps, policies pitch, indicators if available etc.), expected timeframe, how the expert should interact with the staff of the local government and co-applicant (e.g. way of communication, language of communication), what will be the different roles of the expert providing the technical assistance and of the supporting team both from the lead organization and co-applicant (if present). Include mention of how the cross-cutting topics will be specifically addressed. It is also possible to suggest relevant national expert organizations that could contribute with the required technical assistance.

< 2500 characters
Use the advices to your benefit!

While compiling the application form use all the advices in the application form itself, the call the description and the evaluation matrix.

You can also the evaluation matrix as self assessment tool!
Check the Frequently Asked Question (FAQ)

<table>
<thead>
<tr>
<th>Q: Frequently asked questions (Q&amp;A)</th>
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Partner with an organisation that can help in the whole process
Apply online by filling in the application form

Call TACall 2022 is open from 1 February, 2022, 00:00 CET until 1 March, 2022, 18:00 CET!

Information

The application form is divided into six main sections: Administrative, Context Analysis, Energy Poverty Identification, Support Request, Experience and Sustainability.

To facilitate the process it is suggested to download the offline templates and finalise the submission once completed. It is possible to edit the content of each section and save the progress until the final deadline. After the deadline has passed, you will not be able to submit your proposal.

The deadline for the submission is 1 March 2022, 6:00 pm CET (GMT+1, Brussels time).

All notifications will be sent to the e-mail used for the account registration.

Call description: a complete exhaustive document with all the information about the structure of the call for technical assistance (deadlines, links etc.), the process of selection details about the application form, evaluation parameters, question and answers.

Application form: a downloadable form for the application to simplify the writing process. It is possible to finalise the application form offline and then copy and paste your answers to the online form.

Letter of commitment: a downloadable word format showing the commitment of the local government. It should be completed and signed by a representative of the local government with the correct and valid power of attorney. The file can be uploaded in the sustainability section of the application form.

Evaluation procedure: documents all the details of the evaluation principles useful for performing a self-assessment before the final submission.

Checklist: to check that all the components and steps of the application have been completed before the final submission (internal check).

Tips and tricks: How to start your application: a simplified document with advice on how to approach the call and prioritise the different documents.

All call documents: An exhaustive list of all call documents to ensure that you have not missed any.
Letter head of the local government

Subject: Letter of commitment

I, the undersigned, [Name of Mayor or other relevant political representative], on behalf of [Name of municipality/local government], hereby state our strong commitment to understand and tackle energy poverty within the scope of the proposed project and beyond.

I hereby confirm our support for the project proposal with ID: [Insert the ID code visible on the online submission page]. Title: [Insert the same title of the call written on the submission page], submitted under the EPAH call for applications.
Submit before the deadline date

1st March 2022, 6:00 pm CET
GMT+1 (Brussels Time)

Submit Proposal

<table>
<thead>
<tr>
<th>ID</th>
<th>Name</th>
<th>Application status</th>
<th>Evaluation status</th>
<th>Final Acceptance</th>
<th>Action</th>
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<tr>
<td>TACall/2021/1</td>
<td>Proposal 1</td>
<td>✓</td>
<td>ongoing</td>
<td></td>
<td>Proposal</td>
</tr>
<tr>
<td>TACall/2021/2</td>
<td>Proposal 2</td>
<td>ongoing</td>
<td></td>
<td></td>
<td>Proposal</td>
</tr>
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You can submit more than one proposals!

Call TestCall is open from 10 December, 2021, 00:00 CET until 18 February, 2022, 00:00 CET!

All your proposals are available on the website under the tab “proposals”.

You can submit more than one proposals!
## Question and Answers

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info@energypoverty.eu
LIVE Question and Answers Session

The live Question and Answer have been included in the FAQ section.
Q&A